



REFUND POLICY

Orchidia Medical Group, under the Medical Directorship of Drs. Carolina Ortiz-Young and Viviana Cuberos appreciate all of our patients needs and requests. It is our goal to ensure the safety and health of all of our patients inclusive of treatments and over the counter products.

Once a treatment or procedure which requires personalized and/or formulated products is initiated, no refunds or credit will be offered for any personal or specialized formulated or compounded medications. These products are ordered on an as needed basis and is ordered for the individual patient only. Each order is prepared or compounded for individualized use only, and therefore cannot be returned or any refund given once the order is placed.

Orchidia Medical Group will consider offering credit for additional services for the remainder of the balance for the cancelled procedure(s), minus the amount charged for the specialty product ordered. Once a specialty product is required, each patient will be required to execute an order of acknowledgement for the product(s) being ordered along with the acknowledgement of our return policy.

I, _____ do hereby acknowledge and accept the terms and conditions of the "REFUND POLICY" for Orchidia Medical Group, and voluntarily elect to proceed with the purchase of the product(s) and service(s) requested.

Patient's Name (Print)

Patient's Signature

Date

Staff Witness Name (Print)

Staff Signature

Date

